

# driverhelpline Commission Disclosure

## Financial Conduct Authority

The Financial Conduct Authority expects any intermediary to disclose to the customer that a commission may be payable by the owner or creditor to the intermediary, and, if the customer asks, the amount of that commission. The Financial Conduct Authority has made it clear that "commission" means any financial consideration.

## If you would like us to disclose any potential commission we earn

If you would like driverhelpline to disclose any potential commission please make your request to our head office address on our contact page or by email to [hello@driverhelpline.co.uk](mailto:hello@driverhelpline.co.uk) or by telephone: 01254 244 147

## About driverhelpline

### 1. Whose products do we offer?

driverhelpline offer products and services from a range of Leasing Companies, UK Vehicle Dealerships and Product Providers with whom we have commercial agreements in place. We are a Commission Based Organisation which means that we receive payments for business introductions. We will receive financial remuneration which may be variable or pre-set dependent on the product and the volume that we place with that organisation. The amounts that we receive may vary.

### 2. Which service will we provide for you?

You will not receive advice or a recommendation from us. We have provided you with product information enabling you to make your choice about how to proceed.

### 3. Who regulates us?

driverhelpline, Haydock House, Pleckgate Road, Blackburn, Lancashire, BB1 8QW is authorised and regulated by the Financial Conduct Authority.

### 4. What to do if you have a complaint

Please visit our complaints procedure page.